

Connecting every journey, seamlessly



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Agenda

- 01 **This is Despegar:** who we are and our right to win
- 02 **Market characteristics:** scale and growth
- 03 **Lines of business**
- 04 **AI & Ecosystem:** agentic and iFood partnership
- 05 **Future outlook**

We are the #1 travel tech company in Latam

operating leading brands in the region



#1 TRAVEL

Company in LATAM



#12.2M

FY26 Transactions



\$ 6.8B

FY26 Gross Bookings



\$ 846M

FY26 Revenue



\$ 129M

FY26 EBITDA



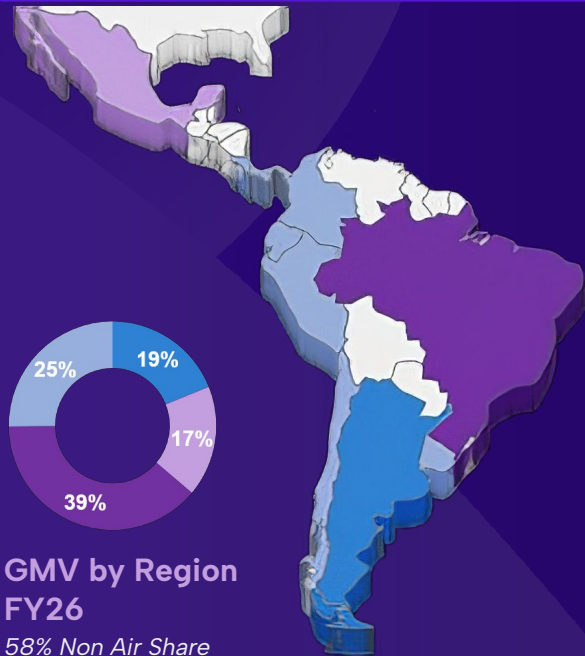
\$ 152M

FY26 Free cash flow

**DESPEGAR ACTS AS A CONSOLIDATOR IN THE
LATAM TRAVEL MARKET**



**DESPEGAR CONTINUOUSLY DRIVES
PROFITABLE DIVERSIFICATION**



Our right to win

Local depth + tech scale that global OTAs cannot replicate



What we own that others don't

- **Deep local relationships:** 9,000+ agency partners, on-the-ground commercial teams in 7+ countries, and supplier trust built over 25 years.
- **Payment infrastructure:** connect to every relevant payment method in LatAm; 51% of sales with installments. Global OTAs cannot handle LatAm payment complexity.
- **Single technology platform:** One stack powering B2C, B2B, and B2B2C, with an install base of 22M+ apps.
- **Merchant of record:** we handle post-sales, fulfillment, and customer support across borders, currencies, and regulatory regimes.

Why the moat widens, not narrows

- **Fragmented supplier base:** Top 10 hotel chains hold only of 17% LatAm share versus 74% in the US. Our aggregation role is structurally more valuable
- **Under-penetration:** 51% online booking in LatAm versus 80% in the US. The market's digital growth channels directly into our infrastructure.
- **AI trained on proprietary local data:** 45% of customer interactions and 7% of B2C sales now through **SOPIA**, our AI assistant.

We create seamless journeys across the value chain... from end customers to other travel businesses



 **5.6 million** customer
in the L12M

B2C (78% gross bookings)

 **1.3 million** listed
properties

 **60** partner
airlines

B2C



Core B2B (11% gross
bookings)

We partner with **9k**
agencies around the
world

B2B

Whitelabel (11%
gross bookings)
best solution that
enables non-travel
companies

B2B2C



despegar

Latam's complexity is our advantage and AI unlocks it further



The market challenge

Multiple economies with diverse regulations, challenges and customer preferences

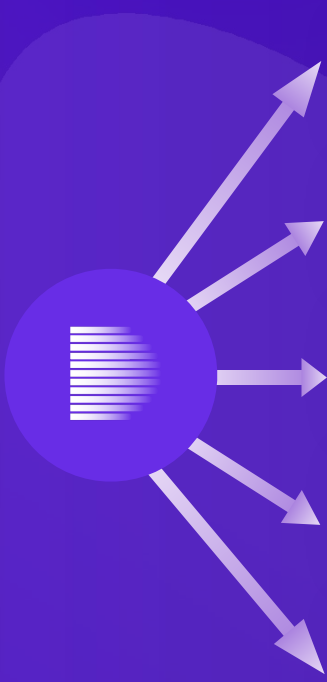
Fragmented supplier base ¹

Top 10 hotel chain capture 17% of share vs 74% in the US

Under penetration of online despite sustained growth

51% online booking vs 80% US and 69% EU

Unbanked & strong preference for installments



Single technology platform

Over 22M app's installed base



Multiple distribution channels

Direct, indirect and multibrand



AI with presence along entire travel cycle

45% interaction and 7% of total B2C sales



Commercial teams with deep local market expertise

Talented teams in +7 countries



Diverse payment offering

Connected with every relevant payment method in latin america, with 51% of sales with installments



Global OTAs can list LatAm hotels.



We can process an installment payment in local currency, handle post-sale in portuguese, and recommend a package based on local travel patterns.

(1) Source: Euromonitor % of gross bookings.

A large, fast-growing market

LatAm travel expanding 6.1% CAGR to 2030

All in US\$ billion

LatAm market evolution ¹



CAGR 2026-2030

Latam
+6.1%



+6.4%



+5.7%

Main regions



+5.4%



+5.2%

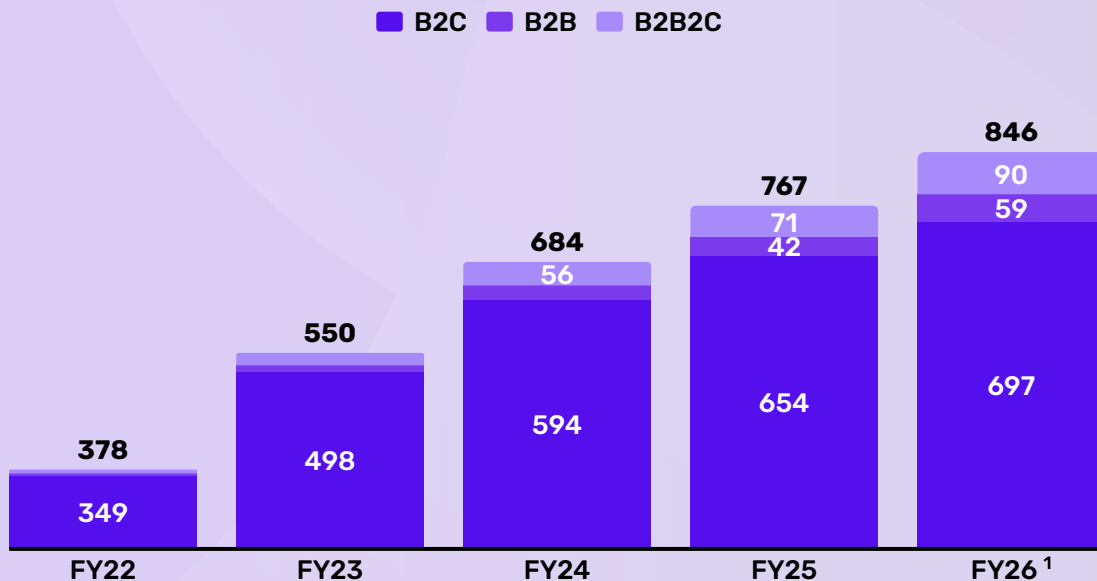
Scaling fast and diversifying

22% revenue CAGR across three segments

All in US\$ million



Net revenue evolution ¹



22%

CAGR
FY22-FY26

19%

B2C CAGR
FY22-FY26

51%

Other
businesses
CAGR
FY22-FY26

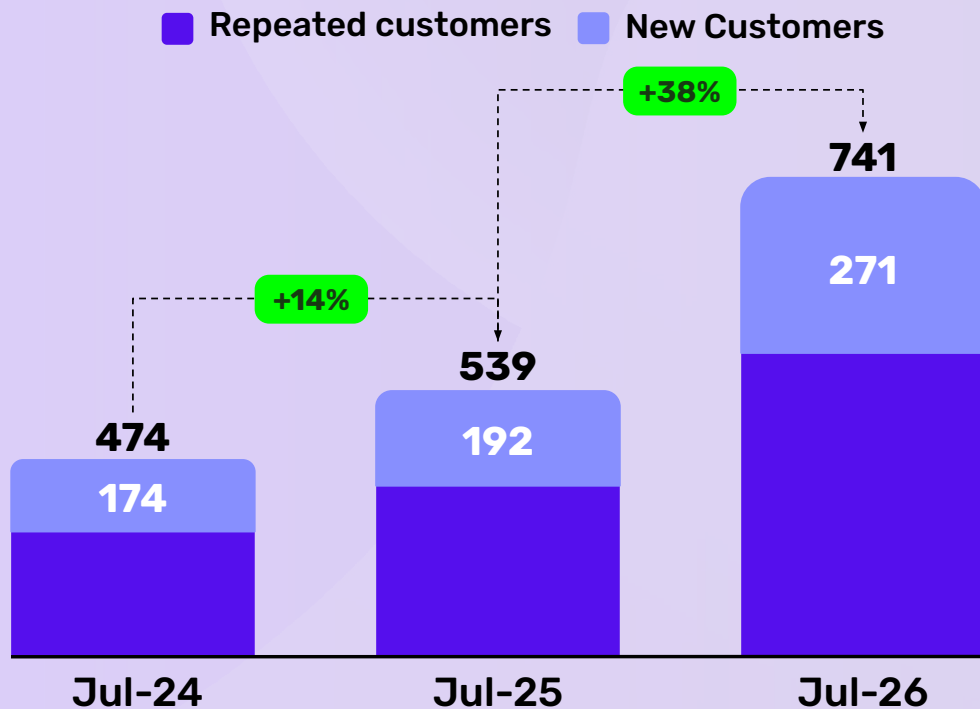
(1) Excludes discontinuous business (DMC), Koin and hyperinflation adjustment Pro-forma figures covering FY26.

B2C growth is accelerating

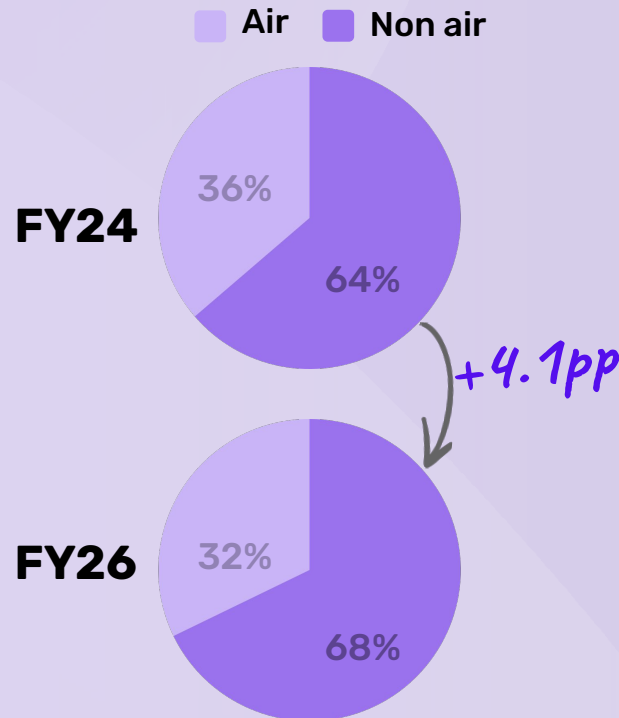
and we are growing more profitable products faster



B2C customers evolution (thousands)



Revenue product distribution



The iFood partnership is a growth engine

26% of Brazil's B2C revenue comes from the ecosystem

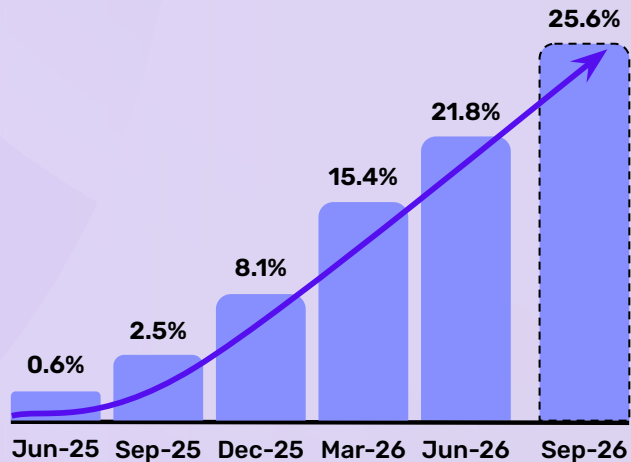


prosus

Synergies as % of Brazil B2C net revenue



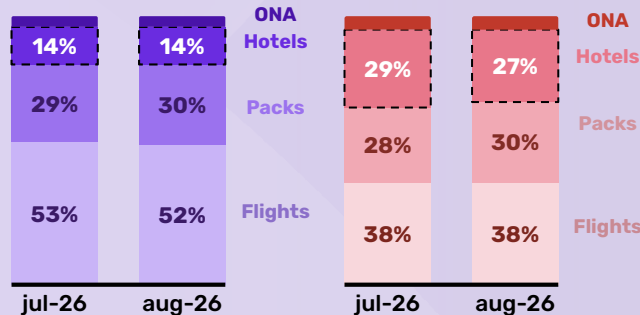
ifood + despegar



Program customers purchase wider and more profitable mix

BAU B2C BR

Ifood Program



And retain better...

39.5%

Ifood Program

24.1%

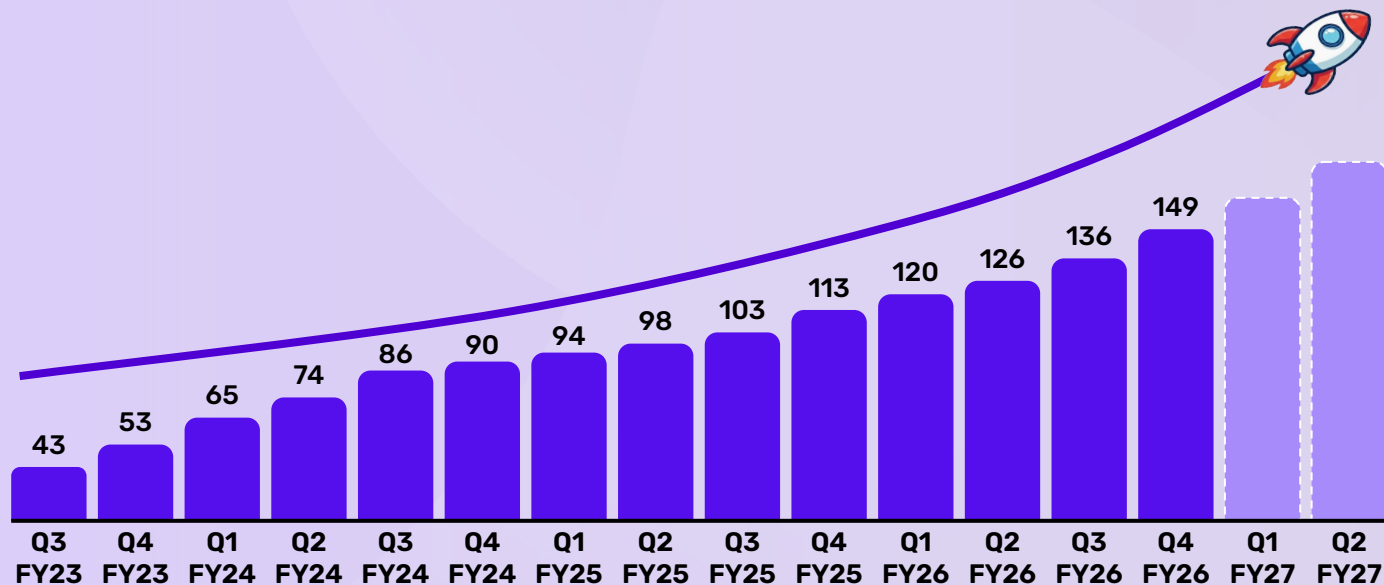
BAU B2C BR

B2B: 4X revenue in 4 years ¹

enabling +9,000 agencies and the most exciting brands

All in US\$ million

B2B trailing twelve months net revenues



Net revenue
+41%
CAGR FY23-FY26

Partnering with top companies



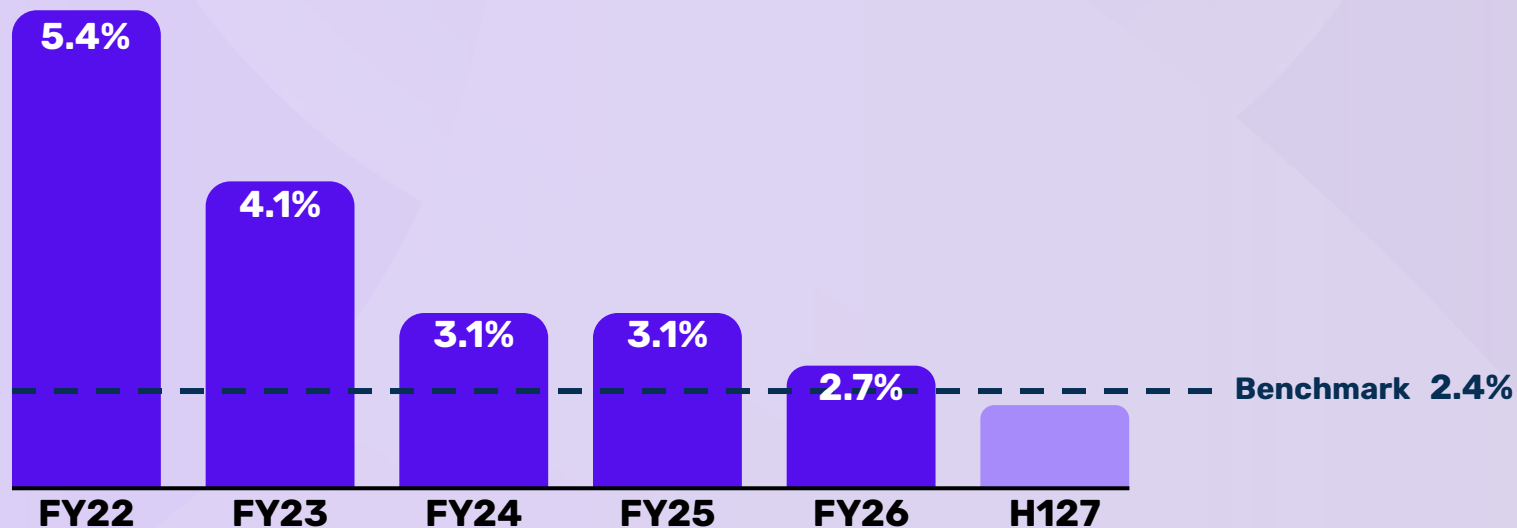
(1) B2B revenue growth from Q2 FY22 to Q2 FY27

Best-in-class cost control

below the 2.4% industry benchmark



Cost ⁽¹⁾ as % of gross bookings evolution



(1) Costs = Technology and content + General and administrative (excluding extraordinary impacts)

Despegar the core orchestration engine for AI agents

Specialized agents own interface & booking while Despegar connects fragmented supply at scale



**Why agents will need
Despegar agentic
orchestration behind?**

Local payments
Regional payment methods
& client preferences

Complex supply
Airlines, hotels &
multi-inventory API

Post-sales
Customer support with and
merchant of record

A clear three-pillar strategy to continue building



Develop scale

1 Grow the core business

- The default choice in B2C Travel in Latam
- Global B2B player
- Empower every Latam business to offer travel (B2B2C and brand alliances)

2 Expand product offering

- Corporate travel
- Ads monetization
- Partner financing
- Exploratory initiatives

3 Build agentic assets

Agentic Sales Assistant

SOFIA  agentic sale assistant

Agentic infrastructure for partners

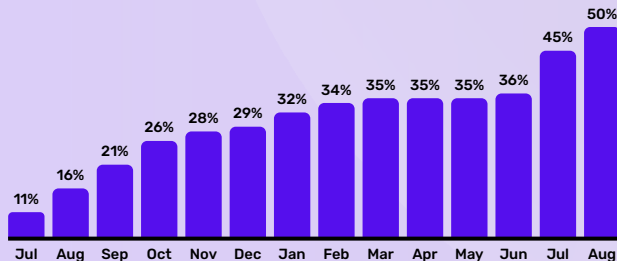
Tech supplier for partners

SOFIA **45% of interactions, 7.7% of B2C sales**

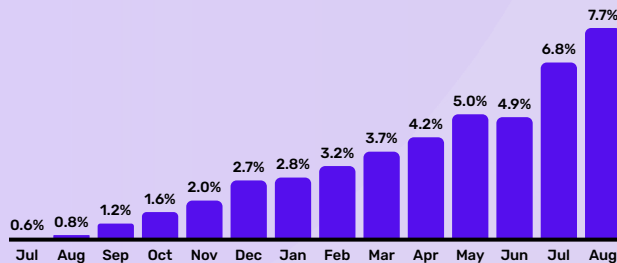
Outperforming all physical stores combined



% Trip interactions with SOFIA



% GB SOFIA / GMV B2C D!



Key outlook & strategy

Growth target

- SOFIA: achieved targets of 45% interaction and 7% sales for Sep'26

Full cycle presence

- Active in: inspiration, planning, booking, after-sales & travel

Next steps

- Testing new capabilities: eg. check-in, seat-selection



We built an Agentic Operating System for hotels. Results are changing their business and they are loving it



What it does?

Tracks real-time market pricing, demand & competitors rates.

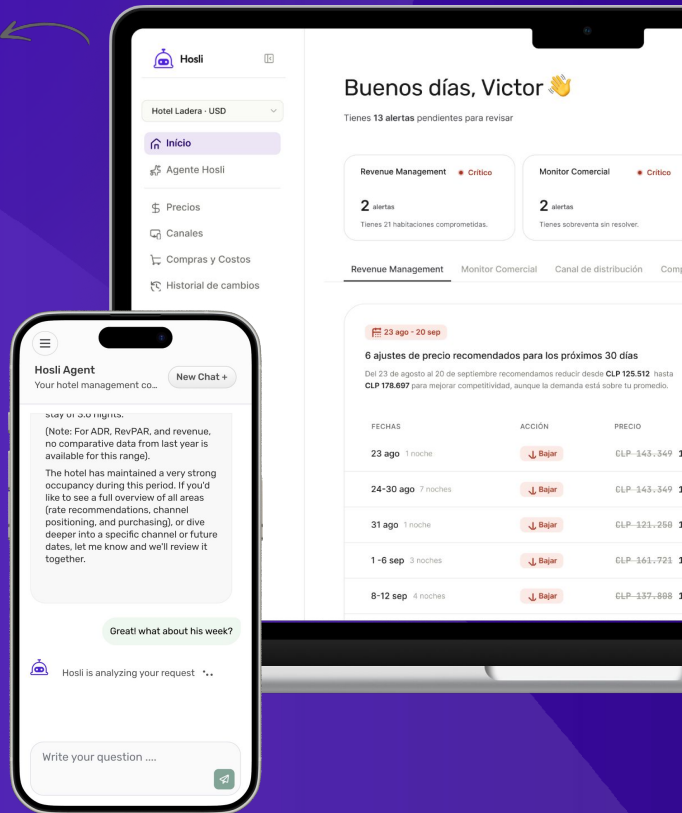
Recommends optimal pricing and inventory strategy.

Executes automated rate update across all channels

24/7 autonomous operation , fully managed from a hotel's phone

Ultra-fast integration live in minutes not weeks

Up to
+50%
Revenues &
3-10%
Cost savings



Together with Prosus we are accelerating growing profitably and developing agentic capabilities



Record breaking net revenue

~20% organic growth year over year, and
Brazil growing at ~30% organic



Scaling with profitability

Growing the business without sacrificing
margins



Growing free cash flow

Sustaining profitable growth throughout
the year



7.5x ecosystem revenue growth

Unlocking new acquisition and conversion
levers

Artificial intelligence

Advancing in AI for customers, suppliers and internal efficiency



Connecting every journey, seamlessly

Growing fast in areas with higher profitability

Using AI as a fuel - agentic infrastructure not desintermediation

Benefitting from Prosus ecosystem - iFood, OLX and beyond