

Aligning our impact to the United Nations Sustainable Development

prosus

We create sustainable value for key stakeholders through our business model, drawing on our pool of six capitals and in line with the United Nations Sustainable Development Goals (UN SDGs). Here we measure our impact this year across our material issues.

Contribution at group level



Prosus strives to contribute to global gender equality and inclusiveness through its employment practices by creating a diverse and inclusive work culture.



By investing in innovative businesses all around the world and actively promoting entrepreneurship, skills, development, access to financial services, Prosus is contributing to provide decent work and economic growth worldwide.



Prosus supports businesses that develop financial and trade infrastructure worldwide. By investing in payment businesses and online marketplaces, Prosus contributes to the development of infrastructures and innovation in development of countries.



We recognise the increasing climate risks and strive to minimise our impact on the environment and play our part in addressing climate change. In order to understand our carbon footprint and how to better reduce it, we currently measure our scope 1 and scope 2 emissions. Across the group we have various initiatives underway to minimise our environmental impact.

Contribution at business level



Through our employee value proposition and employment practices worldwide, we actively promote and encourage the wellbeing of our employees by implementing health insurance coverage programs in our businesses locally. Through our various businesses, we also contribute to improving health and wellbeing of our delivery partners and communities.



By developing and investing in online educational platforms, we enhance access to education by allowing the right skills to reach anyone in the world with an internet connection, no matter the age, gender, country, etc. We also allow technical and technological skills that are growing in importance in today's employment market to reach a larger audience.



We actively contribute to more sustainable consumption practices by promoting products' circular journey and sustainable options, but also by initiating waste management and waste reduction strategies in our businesses.



Our approach to governance and ethics ensures our businesses operate in a responsible and transparent way with clear policies in place.



In addition to our own initiatives, we support many organisations and partner at a local level to support the community around our businesses. Our partnerships focus on education, employment, safety and awareness, financial inclusion, hunger, etc.



Aligning our impact to the United Nations Sustainable Development

Material topics

KPIs

Alignment to the UN SDGs at group and business level

UN SDG subtargets

Business



Financial performance



Responsible investments



Customer centricity

REVENUE¹

US\$28.8bn



US\$5bn
in share purchase programme



US\$2.1bn
contributed in taxes globally in FY21

US\$3.6bn
invested in portfolio companies in the year



Helped many small and medium businesses move online in Payments and Fintech, and Food Delivery

TRADING PROFIT¹

US\$5.6bn



Ventures have invested a total of **US\$89.6m** into **5** edtech companies, excluding Churchill in 2021



Environment



Climate action

SCOPE 1 CARBON EMISSIONS

6 330.59_{tco₂e}

Commitment to becoming **carbon-neutral**

20% of eMAG deliveries via Easybox network

OLX
championing the circular economy

SCOPE 2 CARBON EMISSIONS

6 900.20_{tco₂e}

iFood
reducing waste by using recyclable cutlery options



US\$31.5m invested in Dott – supporting micromobility



Energy-saving and water-saving initiatives across many group companies



5: Gender Equality

Classifieds – Promoting diversity and inclusion p45 5.3;5.c
Meesho p61 5b
Food Delivery – Supporting diversity and inclusion p49 5.3;5.c
Payments and Fintech – Supporting diversity and inclusion p54 5.3;5.c
eMAG – Supporting diversity, equity and inclusion p58 5.3;5.c



8: Decent Work and Economic Growth

Our performance p41 8.1
iFood – Taking care of restaurants p48 8.1
Naspers Foundry p64 8.3
Our people – Fair pay p89 8.3; 8.8
Human rights p78 8.8



9: Industry, Innovation and Infrastructure

iFood – Becoming part of people's lives p47 9.1



16: Peace, Justice and Strong Institutions

iFood – Taking care of customers p47 16.6
Human rights p78 16.2;16.7
How we integrate governance into our businesses p108 16.5



17: Partnership for the Goals (SDG 17.3)

iFood – Taking care of restaurants p47 17.16;17.17
Payments and fintech p52 17.8
Supporting communities around the world p95 17.16
Payments and fintech – investing in social projects p 55 17.16, 17.17



13: Climate Action

Delivery Hero p51 13.2
2021 business-specific impacts and initiatives p93
PayU saving energy
iFood subsidising e-bikes
eMAG investing in solar power p93 13.2



12: Responsible Consumption and Production

Classifieds – Driving the circular economy p44 12.1;12.2
Classifieds – 2020 impact report p45 12.6
2021 business-specific impacts and initiatives p93
Food delivery – Improving our environmental impact p49 12.2;12.5;12.7
Payments and Fintech – Undertaking environmental initiatives p55 12.2;12.5
eMAG – Reducing waste p58 12.2;12.5

2021 business-specific impacts and initiatives – iFood p93 12.5
2021 business-specific impact and initiatives – Recycling plastic and reducing waste p93 12.2;12.5
2021 business-specific impact and initiatives – Saving energy p93 12.2;12.5
2021 business-specific impact and initiatives – Championing the circular economy p93 12.6
OLX impact report p45 12.6

¹ Presented on an economic-interest basis and from continuing operations.

Aligning our impact to the United Nations Sustainable Development

Material topics

Societal



Business culture, ethics and integrity



People



Data privacy



Digital inclusion

KPIs

MYACADEMY

41 000

hours of learning

-14 900

employees connecting to MyAcademy monthly

DIVERSITY

40.4%

female employees



AI AND ML

>250

data scientists now part of the Prosus AI community

DATA PRIVACY

In our majority-owned companies, we increased the number of data-privacy leaders across the group by 67% YoY and the number of data support people by 30%

Number of privacy audits conducted across the group

30

LEGAL COMPLIANCE

35

legal compliance officers appointed

15

incidents reported to group compliance

7

substantiated incidents (requiring remediation)

5

unsubstantiated incident

3

cases ongoing

We launched the Prosus Privacy Technologist Programme, to support our commitment to privacy by design

ETHICS AND COMPLIANCE

35

legal compliance officers appointed

Code of conduct, anti-harassment policy and human rights statement available online

• Read more on page XX

In FY21, no reports of serious injuries sustained by employees while on duty were reported

Alignment to the UN SDGs at group and business level



3: Good Health and Well-being

Classifieds – Promoting health, safety and wellbeing p44 3.4
iFood – Taking care of our delivery partners p48 3.6/3.8
iFood – Taking care of our employees p49 3.4
Payments and Fintech – Focusing on employee wellness p55 3.4
eMAG – Donating face masks to frontline workers, sourcing and selling masks at cost p56
Donating face masks to frontline workers p56 3.3
eMAG – Focusing on health and safety p58 3.3
Ventures – API Holdings p61 3.8
Our people – Fair pay p89 3.8



4: Quality Education

Providing support in India – BYJU'S p60 4.1;4.2
Payments and Fintech – Investing in social projects p55 4.1;4.2
eMAG – Investing in the eMAG Foundation p58 4.1;4.2
Ventures – Education p59 4.3, 4.4, 4.5
Ventures – BYJU'S p60 4.1;4.6
Ventures – Codecademy p60 and Helping students to keep on learning despite the pandemic p95 4.1;4.3;4.4



5: Gender Equality

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Payments and Fintech – Supporting diversity and inclusion p54 5.3;5.c
eMAG – Supporting diversity, equity and inclusion p58 5.3;5.c



8: Decent Work and Economic Growth

Our performance p41
Food Delivery (iFood) – taking care of delivery partners (p48)
Human rights p78 8;8.8



12: Responsible Consumption and Production

Classifieds – Ensuring customer safety and wellbeing p45 12.6



17: Partnership for the Goals

Supporting communities p22 17.16;17.17
Making a positive difference to people's lives p26 17.16;17.17
Helping communities – OLX Pledge p44 17.16;17.17
iFood – Taking care of communities p48 17.16;17.17
iFood – Taking care of society p49 17.17
Payments and Fintech – Investing in social projects p55 17.16;17.17
eMAG – Donating in response to the pandemic p58 17.17
Payments and Fintech p52 17.8

Payments and Fintech – Collecting donations during the pandemic p54 17.16;17.17
Supporting communities around the world: OLX Pledge p96 17.16;17.17
Payments and Fintech – Investing in social projects p55 17.16, 17.17
Supporting communities around the world p95 17.16;17.17

UN SDG subtargets

Goal 3:
(3.3, 3.4, 3.6, 3.8)

Goal 4:
(4.1, 4.2, 4.4, 4.5)

Goal 5:
(5.5, 5b, 5c)

Goal 8:
(8.1;8.2;8.3;8.5;8.6;8.8;8.10)

Goal 12:
(12.6)

Goal 17:
(17.16; 17.17, 17.8)

Aligning our impact to the United Nations Sustainable Development

Material topics

KPIs

Alignment to the UN SDGs at group and business level

UN SDG subtargets

Technological



AI



Cyber-resilience



Innovation

INNOVATION

Many new products delivered for customers

AI PROGRAMMES LAUNCHED

Accelerating AI innovation, focus on fast-forwarding non-incremental AI-used cases and concepts, for example AI-driven video selling at OLX and the food-knowledge graph at iFood

AI For Impact training programme to support AI For Growth

Engineering training for ethical and responsible AI, delivered to the group's AI technical community

CYBER-RESILIENCE

From FY22, we will start monitoring technology risks through a number of KPIs:

- 1 Dedicated security functions in the businesses
- 2 A risk function capable of supporting the management of technology risks in the businesses
- 3 A responsible vulnerability disclosure programme across the businesses
- 4 Red team exercises (ethical hacks) at the businesses
- 5 Audit or advisory work at the businesses



9: Industry, Innovation and Infrastructure

Payments and Fintech – Focusing on payments/credit in India p53 9.3

Payments and Fintech – Helping businesses move online p54 9.1

eMAG – Innovating for customers p58 9.1

eMAG – Going green p58 9.4

Ventures – ElasticRun p62 9.1

Ventures – Klar p62 9.3



16: Peace, Justice and Strong Institutions

Payments and Fintech – Innovative, responsible use of technology and data p54 16.6

Goal 9:
(9.1, 9.3, 9.4, 9a)

Goal 16:
(16.6)